



Utility Emergency After Hours Assistance

If you have a life-threatening emergency, please call 911.

Here are some examples of water or sewer concerns that may be addressed after hours:

- Perhaps you see water bubbling up in front of your house.
- Maybe your toilets are backing up (**only if connected to central sewer system**).
- Are you experiencing low water pressure or have no water at all?
- Was the water turned-off due to a delinquent balance and you need to make a payment after hours for the water to be restored? (**After hours charges apply. No water restored after 9:00p.m.**)

Here are some examples of water, sewer, and other non-utility concerns that may be addressed during **regular business hours**.

- Questions regarding a building permit or inspection.
- Request for opening or closing utility service account.
- Questions regarding **trash collection or broken/damaged cart (Please call 352-557-8833)**.

All your Utility related concerns can be addressed during regular business hours Monday – Thursday 7:00a.m. – 5:30 p.m. by calling the Utilities Customer Service Office at **352-557-8888 Ext. 105**

However, if you have a Utilities related emergency after hours (**after 5:30p.m. Monday – Thursday; Fridays; Weekends; Holidays**) please contact the Utilities Emergency After Hours phone number at **352-638-0416** for assistance.